

Sir Stelios Haji-loannou Stelios Philanthropic Foundation 34 Thurloe Square South Kensington London SW7 2SR

29 April 2020

Dear Sir Stelios,

I am writing to extend our deepest thanks to the Stelios Philanthropic Foundation for the generous grant of £25,000 which we have safely received. This donation comes at a vital time, when services in London are strained, some to the point of closure. Thanks to your support, vulnerable homeless individuals can continue to receive advice, practical help and emotional support during this time of uncertainty.

Throughout the past winter, up to 170 people were welcomed every evening into the emergency night shelters for a hot meal and a safe place to sleep. Thankfully, many shelter guests are now able to safely practise social distancing in private hotel rooms whilst we continue to support them. Many more people experiencing homelessness continue to turn to Glass Door for help and we will provide them with the support they need during this public health crisis.

Despite the many new challenges they face, Glass Door caseworkers also remain focused on finding longer-term solutions for our guests when the lockdown ends, including housing and employment. Since last summer, 202 individuals have been helped to find suitable accommodation through Glass Door; most recently, 29 of these people found a place to call home in the month of March.

Saad, a Sudanese refugee who stayed in a Glass Door shelter this winter, told us recently, "At Glass Door, I felt like a human being again. At last I am living now at my shared accommodation and have my own room. What I have today, it was through God and Glass Door and I will always be grateful."

Thank you once again for your support. We hope you stay safe, calm, healthy and resilient in these uncertain times.

Yours sincerely,

Lucy Abraham

Chief Operating Officer

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